

## Long-Term Care Continuing Education Courses

Succeed and Mariposa have teamed to provide compliance and safety training courses on a wide range of essential topics. Each training course is based on a foundation of long-term industry knowledge and practical field experience, and developed with a best-practices perspective.

The training collection leverages the latest e-learning technology to deliver best-in-class training and education with rich content, audio voiceover, and built-in quizzes. All courses offer CE credits/units, and are accredited by organizations such as the California Board of Registered Nursing, California CAN/NAC, Florida Board of Nursing Home Administrators, NAB (NHA/RCAL), NCCAP, and Missouri Board of Nursing Home.

Title	Description	Language
Advance Directives	<p>Advance Directives provide legal documentation of the health care wishes of our residents. They are written by the resident to ensure that personal health care choices are given voice in the event that the resident becomes unable to express personal health care preferences due to illness or lack of capacity. Length: 60 minutes 1 CEU</p> <p>Approvals for this class</p> <p>NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-6790-dl-AVCONF            California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour            California CNA/NAC Provider # 7027 for 1 CEU(s)            NCCAP Program Approval Number: # 30723-13            Missouri Board of Nursing Home Administrators TA-116- 513 (1A)            Florida Board of Nursing Home Administrators 50-14382</p>	English
Advocacy - Beyond Resident Rights	<p>As health care professionals, we all share a basic responsibility to advocate for our residents. During this presentation, participants will explore ways in which we can expand our advocacy efforts to not only safeguard the rights of our resident, but truly enhance the quality of their lives. Length: 60 minutes 1 CEU</p> <p>Approvals for this class</p> <p>NAB (NHA/RCAL) Program Approval Number: 0342014-1.00-7185-dl-AVCONF            California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour            California CNA/NAC Provider # 7027 for 1 CEU(s)            NCCAP Program Approval Number: # 30724-13            Missouri Board of Nursing Home Administrators TA-116- 513 (1A)            Florida Board of Nursing Home Administrators 50-14382</p>	English

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<p>Ancillary Services - Guidelines For Healthcare Providers</p>	<p>Access to appropriate ancillary services may significantly impact upon the overall quality of life of our residents - enabling function, emotional support, and the ability to engage in the life of the facility to the greatest extent possible. Length: 60 minutes 1 CEU</p> <p>Approvals for this class NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-6846-dI-AVCONF California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour California CNA/NAC Provider # 7027 for 1 CEU(s) NCCAP Program Approval Number: # 30725-13 Missouri Board of Nursing Home Administrators TA-116- 513 (1A) Florida Board of Nursing Home Administrators 50-14382</p>	<p>English</p>
<p>Capacity Versus Competency</p>	<p>Competence is a legal state, not a medical one. Competence refers to the degree of mental soundness necessary to make decisions about a specific issue or to carry out a specific act. All adults are presumed to be competent unless adjudicated otherwise by a court. Capacity on the other hand, is defined as an individual's ability to make an informed decision. Within Skilled Nursing Facilities, staff must be able to differentiate between competence and capacity and to apply their understanding on a daily basis. Issues surrounding self-administration of medication, the pursuit of intimate relationships, the right to leave the facility are only a few of such examples. This class will provide participants with the knowledge, skills and abilities necessary to make informed decisions concerning the competence and capacity of their residents. Length: 60 minutes 1 CEU</p> <p>Approvals for this class NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-8566-dI-AVCONF California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour California CNA/NAC Provider # 7027 for 1 CEU(s)</p>	<p>English</p>

## Long-Term Care Continuing Education Courses

Communication -  
Powerful Tools For  
Communicating  
With Residents  
With Dementia  
And Or Delirium

This skill building webinar will help you better understand how your residents interpret both verbal and (of greater importance) non-verbal communication as well as introduce several powerful communication techniques especially effective when interacting with the resident with cognitive impairment. Length: 60 minutes

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 2962013-1.00-7430-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30749-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

English

Creating A  
Successful  
Technology-Based  
Brain Fitness  
Program for Older  
Adults

This seminar addresses how to successfully implement a computer-based brain fitness program, for widespread use by residents in a senior living environment. Length: 60 minutes 1 CEU

Approvals for this class

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NAB (NHA/RCAL) Program Approval Number: 0872015-1.00-8798-dl-AVCONF

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

Culture Change -  
Creating A Climate  
Of Care That Is  
Person Centered,  
Person Specific  
And Person  
Directed

As a multicultural society, we have come to embrace cultural diversity and to celebrate the rich traditions this diversity brings. As those responsible for the care and well-being of our residents, we too must recognize, embrace and be responsive to the cultural diversity of our ever changing resident population. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-7444-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30760-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

Dementia and  
Delirium -  
Diagnosis,  
Misdiagnosis and  
what WE NEED TO  
KNOW

As health care providers, we are often called upon to differentiate between dementia and delirium. The significant challenge we face, however, is that dementia and delirium both ""present"" with strikingly similar changes in memory, reasoning and personality. Given that delirium is typically reversible (whereas dementia is chronic and progressive), and that approximately 30 percent of our residents with a diagnosis of dementia may be incorrectly diagnosed, it is essential that we learn to accurately differentiate between dementia and delirium. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0872015-1.00-6944-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30747-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

<p>Discharge Planning - Guidelines for Care Providers</p>	<p>Discharge planning can be a challenging role requiring staff to balance the discharge goals of the resident, the rights of the resident, and the desire of the IDT to ensure that residents have the support and resources necessary for a safe discharge. Length: 60 minutes 1 CEU</p> <p>Approvals for this class NAB (NHA/RCAL) Program Approval Number: 0872015-1.00-6830-dI-AVCONF California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour California CNA/NAC Provider # 7027 for 1 CEU(s) NCCAP Program Approval Number: # 30727-13 Florida Board of Nursing Home Administrators 50-14382</p>	<p>English</p>
<p>Enabling Freedom - The Role Of The Prosthetic Environment In The Care Of Residents With Dementia And</p>	<p>Residents with dementia and delirium are constantly assessing the environment, looking for clues to help them understand where they are, who others around them are, what they are supposed to be doing and what is expected of them. By attending to environmental clues, we may support functional independence, mobility, perceived control, perceived security, and even cognitive functioning. Moreover, research also suggests that attention to environmental clues may reduce falls, behavioral incidents, prevent resident to resident altercations and resident to staff altercations (especially during the delivery of ADL care), and also support the reduction of pharmacological intervention in the care of mood and behavior problems. Length: 60 minutes 1 CEU</p> <p>Approvals for this class NAB (NHA/RCAL) Program Approval Number: 2962013-1.00-6936-dI-AVCONF California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour California CNA/NAC Provider # 7027 for 1 CEU(s) NCCAP Program Approval Number: # 30721-13 Missouri Board of Nursing Home Administrators TA-116- 513 (1PC) Florida Board of Nursing Home Administrators 50-14382</p>	<p>English</p>

## Long-Term Care Continuing Education Courses

<p>Fall Management - A Guide for Health Care Providers</p>	<p>Gravity exists. Falls occur. Unfortunately, there is little we can do to change Newton's Law of Gravity. There is, however, a great deal that we can do to reduce the chance that an at risk resident will fall, and even more that we can do to reduce fall related injuries. Length: 60 minutes 1 CEU</p> <p>Approvals for this class NAB (NHA/RCAL) Program Approval Number: 0872015-1.00-6829-dl-AVCONF California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour California CNA/NAC Provider # 7027 for 1 CEU(s) NCCAP Program Approval Number: # 30745-13 Missouri Board of Nursing Home Administrators TA-116- 513 (1PC) Florida Board of Nursing Home Administrators 50-14382</p>	<p>English</p>
<p>Family Support - Helping Residents and Families Remain Connected</p>	<p>Every facility would like to have the involvement of supportive family members. Clearly, supportive family increase the overall quality of life of the resident through meaningful family visits, gifts, outings, involvement in facility social programs and conscientious involvement in the Care Planning process. Length: 60 minutes 1 CEU</p> <p>Approvals for this class NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-7438-dl-AVCONF California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour California CNA/NAC Provider # 7027 for 1 CEU(s) NCCAP Program Approval Number: # 30755-13 Missouri Board of Nursing Home Administrators TA-116- 513 (1PC) Florida Board of Nursing Home Administrators 50-14382</p>	<p>English</p>

## Long-Term Care Continuing Education Courses

### Improving Hand Hygiene in the Healthcare Setting

Transmission of Healthcare-Associated Infections (HAIs) doesn't just happen in the inpatient setting. Medical office healthcare professionals play a critical role in preventing the spread of disease-causing germs in our communities. So what are the guidelines for hand hygiene in the healthcare setting, what are the barriers to compliance and how can you be an ambassador for infection prevention in your office or facility? Please join us as Dr. Boyce, an internationally recognized expert on hand hygiene, discusses the most up-to-date research, guidelines and best practices to stopping the spread of infection in your healthcare setting. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 1832014-1.00-12581-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

National Association of Activity Professionals Credentialing Center Approval 886-0108

English

### In Pursuit of Intimacy - Sexuality and the Aging Resident

Expressions of intimacy among nursing home residents - especially those with cognitive impairment and/or dementia are often ignored, responded to with prejudice or responded to with inconsistency due to lack of understanding. Length: 60 minutes 1 CEU

Approvals for this class

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30730-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

Litigation Risk for Skilled Nursing Facilities - Issues and Risk Management Strategies

Skilled nursing providers find themselves increasingly exposed to civil and criminal actions from both private and public parties. This purpose of this course is to provide facility staff with the knowledge about the issues increasingly relied upon by private attorneys seeking to file actions against providers for elder abuse and other tort claims. Also, with the increasing scrutiny by a variety of government program integrity contractors, this program will educate staff about the issues relied upon by private parties and government prosecutors seeking to explore possible actions under the federal false claims act.

Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0852012-1.00-9098-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

Missouri Board of Nursing Home Administrators TA-116- 513 (1A)

Florida Board of Nursing Home Administrators 50-14382

English

Meaningful Engagement - Creating a Failure Free Activity Program

In an ideal world, the delivery of Activity programs and services would be based on the needs, interests, personal preferences and customary routines of our residents. True? Of course! But can this "ideal" become a "reality"?

Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0342014-1.00-6945-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30746-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

Montessori Based  
Activity Programs  
and Services - An  
Emerging Best  
Practice

The Montessori method, originally developed by Dr. Maria Montessori and then adapted by Dr. Cameron Camp, offers a unique approach to the care of individuals with dementia. By adapting the environment to support aging in place and then offering tasks and activities in a manner which recognizes physical, cognitive and psychosocial abilities (rather than limitations), individuals with dementia are afforded the opportunity to remain engaged in meaningful life activities at their highest level. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 1822015-1.00-10525-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

Our Angry  
Resident – Causes  
and Creative  
Approaches To  
Care

Supporting residents who are angry at their peers, family or staff requires patience and understanding. Staff must also be careful to identify the causes or antecedents of the resident's anger, in order to address the situation as well as to prevent, if possible, its reoccurrence. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0722015-1.00-8569-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

### Preventing Abuse and Neglect - What WE NEED TO KNOW

An unfortunate consequence of the aging process is that many older adults are vulnerable to incidents of abuse and neglect. Indeed, increased physical and cognitive impairment often results in increased dependence on others which ultimately, creates the very real potential for an abusive situation. Fortunately, incidents of intentional abuse and neglect are rare. Care providers enter their profession with genuine compassion rather than the intent to inflict harm. Nonetheless, incidents of abuse and neglect do occur. The intent of this presentation is to provide training relative to the various types of abuse and neglect, as well as to define the process for mandated abuse reporting. The content of this class is appropriate for all who provide care for at risk older adults. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-8340-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30740-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

### Restraint Reduction - Behavioral Alternatives to Physical and Chemical Restraint

This important class will examine the regulations related to restraints as well as provide powerful approaches for the care of our more challenging residents without the use of physical or chemical restraints. THIS CLASS IS A MUST HAVE for Administrators, Nurses, Social Service Directors, Activity Directors and Staff Developers.

Length: 60 minutes 1 CEU

Approvals for this class

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NAB (NHA/RCAL) Program Approval Number: 15102013-1.00-12070-dl-AVCONF

Florida Board of Nursing Home Administrators 20-465435

English

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## Long-Term Care Continuing Education Courses

Stress  
Management -  
Managing Stress  
and Preventing  
Staff Burnout!

Stress, stress related injuries, and staff "burn out" take a profound toll on both staff and the residents they care for. Contributing to resident and staff injuries, skyrocketing Workers Compensation claims, costly staff turnover and retraining, it is no surprise that Administrators are looking to provide their staff with stress management training and support. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 2962013-1.00-6943-dl-AVCONF  
California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour  
California CNA/NAC Provider # 7027 for 1 CEU(s)  
NCCAP Program Approval Number: # 30744-13  
Missouri Board of Nursing Home Administrators TA-116- 513 (1A)  
Florida Board of Nursing Home Administrators 50-14382

English

Supporting the  
Challenging Family

Although every facility would like to see family involvement in the life of the resident and the life of the facility, there are times when such involvement may become more of an impediment than an enhancement. Unfortunately, challenges arise when families choose to move beyond resident support and begin instead to micromanage resident care. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-7441-dl-AVCONF  
California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour  
California CNA/NAC Provider # 7027 for 1 CEU(s)  
NCCAP Program Approval Number: # 30758-13  
Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)  
Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

The Invisible Resident - Re-engaging the Disassociated Resident

An unfortunate reality within many assisted living and skilled nursing facilities is that some residents become invisible. For some, it is the result of an inability to communicate and express ones unique needs, interests, routines and preferences. For others, invisibility is the unanticipated consequence of how they have adapted to their new living environment. For all, however, invisibility limits their opportunities for meaningful engagement in personally satisfying activities and experiences. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0322015-1.00-7436-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30754-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

Transfer Trauma (Relocation Stress Syndrome) - Implications for Room Changes and Resident Relocation

Transfer trauma refers to the consequence of resident relocation. Whether the relocation involves moving into a nursing home or a move from one room to another, the implications upon physical and cognitive functioning as well as psychosocial well-being may be significant and devastating. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0772015-1.00-7189-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

NCCAP Program Approval Number: # 30735-13

Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

Uncovering Your Creativity - A primer on creativity and critical thinking in the workplace – Part 2

In today's dynamic and ever changing health care environment, health care leaders, including Administrators, Nurses, Activity, Social Service, Dietary and Rehabilitation professionals are increasingly called upon to identify creative solutions to never been seen before challenges. The ability to identify unique approaches to these challenges – and to see them as opportunities for growth, requires both creative and critical thinking skills.

This will be a two part webinar. Each webinar will stand alone, but both webinars will enable participants to develop the knowledge, skills and abilities to utilize both creativity and critical thinking skills as they strive to enhance the quality of their resident's lives. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0772015-1.00-8797-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

Missouri Board of Nursing Home Administrators TA-116- 513 (1A)

Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

Understanding Psychotropic Medication - A Guide For Social Services And Activities

Years ago, Social Service and Activity staff were not expected to understand psychotropic medication, let alone have a substantive role within the Inter-Disciplinary Treatment Team. Contemporary Social Service and Activity professionals, however, are now required to be clinicians with a basic understanding of psychotropic medications - their uses, their side effects and their contraindications. In this presentation, participants will be provided with an overview of the types, classifications and indications of psychotropic medications as well as potential side effects. This information will help you gain competence and confidence in your role as a member of the IDT within the psychotropic medication discussion. Although the presentation is geared towards Social Services and Activity staff, the review will be beneficial and practical for all care providers. Length: 60 minutes 1 CEU

Approvals for this class  
NAB (NHA/RCAL) Program Approval Number: 0772015-1.00-6842-dl-AVCONF  
California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour  
California CNA/NAC Provider # 7027 for 1 CEU(s)  
NCCAP Program Approval Number: # 30737-13  
Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)  
Florida Board of Nursing Home Administrators 50-14382

English

Understanding the Psychosocial Needs of Our Younger Residents

Skilled Nursing Facilities throughout the United States are experiencing a significant increase in the number of younger residents they are caring for. These residents present both challenges as well as opportunities. Length: 60 minutes 1 CEU

Approvals for this class  
NAB (NHA/RCAL) Program Approval Number: 2962013-1.00-6823-dl-AVCONF  
California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour  
California CNA/NAC Provider # 7027 for 1 CEU(s)  
NCCAP Program Approval Number: # 30739-13  
Missouri Board of Nursing Home Administrators TA-116- 513 (1PC)  
Florida Board of Nursing Home Administrators 50-14382

English

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## Long-Term Care Continuing Education Courses

Who Are The  
Elderly - Dispelling  
Myths and  
Misconceptions

Best practice approaches to the care of residents requires that Administrators, nurses and health care providers understand who their residents are as individuals - rather than whom they assume them to be based upon long held myths and misconceptions. Clearly, we all have preconceived notions concerning the elderly, acquired from family, friends and even the media. However, when examined, these assumptions often prove to be far from accurate at best, and harmful at worst. This course will illuminate many commonly held belief systems concerning our elderly residents and provide accurate information which may then be applied to the delivery of care. Length: 60 minutes 1 CEU

Approvals for this class

NAB (NHA/RCAL) Program Approval Number: 0772015-1.00-8999-dl-AVCONF

California Board of Registered Nursing: Provider # 13512 for 1 BRN CE Contact Hour

California CNA/NAC Provider # 7027 for 1 CEU(s)

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